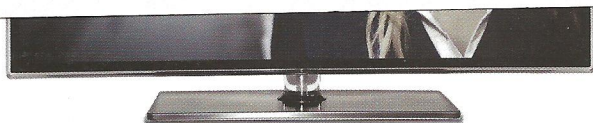


Time Warner Cable is going All-Digital beginning April 12, 2016.

We're excited to announce that we're going All-Digital, so you'll soon be able to enjoy better picture and sound quality. When this transition is complete, we'll also be delivering faster Internet options and more reliability.

040 400 01 1111111111



You do not need to take action if all of your TVs have digital equipment:

(e.g., a Digital Set-Top Box, Retail CableCARD device or a Digital Adapter) — you will automatically receive this improved experience.

You'll only be affected if your cable line is plugged directly into your TV, VCR or DVD recorder:

For each of these televisions you will need to order a Digital Set-Top Box or Digital Adapter to avoid losing your picture.

Better-quality picture and sound. Faster speeds. More reliability.

They're all on the way. Thank you for choosing Time Warner Cable.

**ORDER YOUR DIGITAL
ADAPTER TODAY**
to avoid losing your TV picture
on April 12, 2016.

ADAPTERS ARE FREE OF CHARGE
to video customers through June 29, 2017.

(Beginning on June 30, 2017, each Adapter will be billed at the prevailing rate, currently \$3.25 per month.)

It's Easy to Order
twc.com/digitaladapter
1-844-878-7494

Offer expires 10/22/16 and is available to current residential video customers. Digital Adapter is a device that provides digital-quality signals. It does not provide access to our on-screen channel guide, Premium channels (such as HBO®, Showtime®, Starz®, etc.), Pay-Per-View or On Demand programming as well as video features such as Start Over®, Look Back® or Caller ID on TV. If you are interested in these digital services, you will need to lease a Digital Set-Top Box. Some services are not available to CableCARD customers or customers with Digital Adapters. Not all equipment supports all services. All services may not be available in all areas. Subject to change without notice. Some restrictions apply. ©2016 Time Warner Cable Enterprises LLC. All Rights Reserved. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Inc. Used under license.

OH0416_NLPF

B_0315

LOSE Channel Guide, Caller ID on TV
"Look Back"



NEW MONTHLY PRICES EFFECTIVE ON YOUR NEXT BILLING STATEMENT

Nuevos precios mensuales entran en efectivo en su próximo estado de cuenta

This is a summary of the price changes for some Time Warner Cable services and equipment. New service and equipment rates, including the removal of the Additional Video Outlet Service Fee, will go into effect on your next bill.

If you are currently receiving a promotional discount for these services, the service price will remain in effect for the duration of the promotional period and these changes will not be applied until that time.

TV SERVICES - Monthly Rates	FROM	TO
Starter TV	\$ 24.50	\$ 24.50
Standard TV	\$ 77.99	\$ 79.99
Variety Pass	\$ 12.00	\$ 10.00
TWC Sports Pass	\$ 8.99	\$ 10.00
TWC Movie Pass	\$ 7.99	\$ 10.00
Showtime	\$ 12.99	\$ 14.99
The Movie Channel	\$ 12.99	\$ 14.99
Cinemax	\$ 12.99	\$ 14.99
STARZ	\$ 12.99	\$ 14.99

INTERNET SERVICES - Monthly Rates	NEW PRICE
Lite Internet (not available to new customers)	\$ 39.99
Basic Internet	\$ 49.99
Standard Internet	\$ 59.99
EarthLink Lite	\$ 39.99
EarthLink Standard	\$ 59.99

EQUIPMENT AND SERVICE FEES - Monthly Rates	FROM	TO
Digital HD, DVR or HD DVR Set-Top Box and Remote	\$ 11.25	\$ 11.75
A/O Service Fee	\$ 1.50	\$ 0.00
Digital Adapter and Remote	\$ 2.75	\$ 3.25
Broadcast TV Surcharge	\$ 2.75	\$ 3.75
Sports Programming Surcharge	\$ 2.75	\$ 5.00
Internet Modem Lease/EarthLink Modem Lease	\$ 8.00	\$ 10.00
DVR Service Fee	\$ 12.99	\$ 12.99

To receive all services, lease of a set-top box is required. TWC TV® requires Starter TV or higher, current model of Roku 2, Roku 3, iPad or iPhone with iOS 8.0, Kindle Fire HD/HDX, Xbox One®, Xbox 360®, Samsung Smart TV (2012-2015 models) and/or Android 2.3 smartphone or Android 4.0 tablet and WiFi connection. TWC authorized modem required for in-home viewing and minimum 1.5 Mbps connection recommended for out-of-home viewing. Some functions require compatible Set-Top Box or DVR. Programming is subject to availability in your area and the video package to which you subscribe. Additional charges apply for equipment, installation, surcharges, taxes, broadcast, activation and other fees. Directory Assistance, Operator Services and International calls outside of the calling area. Phone 2 Go requires TWC Home Phone service, a TWC ID, a compatible device running iOS 6.0, Android 4.1 or higher and a cellular or Wi-Fi data connection. Phone 2 Go may not be available in all areas. TWC WiFi™ is available to customers with Time Warner Cable Standard Internet or higher. Coverage is not available in all areas. Actual speeds may vary. All services may not be available in all areas. Subject to change without notice. Some restrictions apply. For customers receiving service through commercial accounts or bulk arrangements, some or all of the service and equipment price changes contained herein may not apply to your account. Please refer to the terms and conditions of the separate agreement under which you receive your commercial or bulk service. Where terms or pricing contained in this notice are inconsistent with your Service Rates, the terms and conditions of the separate agreement will apply. iPad® and iPhone® are trademarks of Apple Inc. Android™ is a trademark of Google Inc. Time Warner Cable and the Time Warner Cable logo are trademarks of Time Warner Inc. Used under license. All other trademarks are property of their respective owners. ©2015 Time Warner Cable Enterprises LLC. All Rights Reserved.

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